



# Rebecca McDearmon

Trainer / Instructional Designer

## AREAS OF EXPERTISE

- Customer Service
- Fundamentals
- Train the Trainer

## ●●● TRAINING BIO

Rebecca McDearmon is a seasoned corporate trainer with a decade of experience at top organizations like Southwest Airlines and Bank of America. She specializes in Customer Service, Train the Trainer, and Fundamentals.

In her training approach, Rebecca prioritizes fostering an inclusive and comfortable learning environment, emphasizing connection, engagement, and growth. Committed to continuous learning, she adapts to evolving training landscapes, employing collaborative methods for meaningful sessions.

Outside of work, her love of travel fuels her passion for learning, allowing her to incorporate fresh perspectives and ideas into her sessions. Eager to facilitate transformative learning experiences, Rebecca is excited to help you unlock your full potential.



Rebecca has a great way about her. Invited comments, evaluated and drove discussion. She is very interactive and open minded. She took steps to address individual needs and concerns.

